

When pairing the Bluetooth Headphones to your computer, you need to make sure the following:

- Bluetooth Receiver on your computer should be fully updated with drivers
- Install the drivers from Bluetooth Receiver Manufacturer, do not let Windows install the drivers for you.
- The Bluetooth Headphones do not require any drivers...
- Once, Bluetooth Receiver is fully updated, please go to your start bar or “task bar” and locate the Bluetooth icon 
- Choose “Add a Bluetooth Device”
- A new window will pop up searching the B-Trek Headphones, once it finds it, click on it.
- The device will be “Connected” or “Paired”
- Then Go to your Playback Devices and choose the B-Trek from it and make sure you set it as Default in order to play sound from the headphones.

If none of these steps works (can vary depending of the Bluetooth Receiver), the next step is to test your Bluetooth Headphones with your smartphone to make sure you have a working unit.

To do that

- Please turn on your Bluetooth on your Smartphone, by going to Settings → Bluetooth → Turn on
- Next, please make sure your Bluetooth Headphones are on (red and blue lights flashing)
- Make sure the Bluetooth option is turned on, and then click on Scan or Search Devices.
- Once found the B-Trek Headphones, please click on the name and then wait until you see “B-Trek Connected”
- Finally, play any music from your cell phone or YouTube any music to make sure your hear music from your headphones

If that works, then you need to make sure to do the above steps to see if your Receiver Adapter is in working condition.

If you have any additional questions, please do not hesitate to contact us.

Thank you